

# **Care Membership**

Finding the right ongoing care for your family can be hard, especially when you're balancing the demands of work. That's why your company provides access to Care, the world's largest online community for finding and managing care.

## **Use Your Care Membership To Find:**

- · Nannies and babysitters
- Senior caregivers
- Housekeepers
- Pet sitters and groomers

- Special needs caregivers
- Frrand runners
- Tutors

## **POST A JOB**

Create a job post with a description of the care you're hiring for.

### **SEARCH AND FILTER**

Search and filter through caregivers in your zip code radius that meet your requirements.

## **CARE SHARE**

Connect with local families to create a learning pod or nanny share.

#### **SAFETY CENTER**

Access our safety center at care.com/safety-center for tips and tools to make the best hiring decisions for your family.





## **Frequently Asked Questions**

## What does my Care Membership include?

Your Care Membership gives you unlimited access to the world's largest platform for finding and managing care for children, seniors, pets and the home. Enroll and sign in today to explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care Safety Center and background check options and send real-time payments to caregivers.

## What precautions does Care take to maintain a safe community?

Safety is a top priority and we're committed to making the care journey as safe as possible for those hiring and being hired. Today, safety at Care.com includes, but is not limited to, the following:

- All caregivers active on our platform have completed a background check CareCheck which includes SSN trace, National Sex Offender Public Website search, multi-jurisdictional database search, and Federal and county criminal records search.
- We verify license information of daycares in our Marketplace Directory.
- Caregivers and families have access to the Care Safety Center (care.com/safety). There, users can read through our community guidelines, understand and purchase additional background checks, and access a collection of safety resources and articles

## How do I pay for care?

You can pay caregivers directly, through our site, or through the Care app.

## What if I already have a Care account?

If you already have a Care account created to find caregivers, you will need to merge the account with your company-sponsored membership. During enrollment, take the following steps:

- · Visit your company's Care website
- Click on "Let's Get Started" and follow the prompts
- When you see "Are you new to Care.com?" select "No."
- Enter the email address and password associated with your existing Care account.
- You will be prompted to provide your unique employee identifier to verify your eligibility for the employer-sponsored membership.

## **How it Works:**

- Log in to your account in the Care.com app or your company's Care.com website.
- 2 Search for caregiver profiles that match your needs in your area or post a job for candidates to apply to.
- 3 Navigate to the Safety Center at <u>Care.com/Safety</u> for hiring best practices.

